

If yes,

- a. Programming cup fill volumes is complete
- b. Discard product

If no,

- a. Discard product
- b. Got to **Adjust Cup Fill Volume** procedure and follow process

BUNN® Hot Winter Beverage 5 Hopper Dispenser: Adjust Cup Fill Volumes As Needed

Supplies and Tools Needed



Hot cups

1. Program Dispenser

- a. Place cup size that needs adjusting under the dispensing spout



- b. Open dispenser door
- c. Place the NORMAL/PROGRAM/RINSE switch in the PROGRAM position (middle)

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- d. Close the dispenser door
- e. Press and release HOT WATER button repeatedly until screen appears that reads:
SET CUP SIZES BY EXAMPLE TIME



- f. Press REDUCED FILL button once to enter menu screen



- g. Press HOT WATER button repeatedly until screen appears with the correct head number (heads 1–5, corresponds to hoppers from left to right) and correct size that needs adjusting

Example:
HEAD 3 SM TIME
(-) 6.00 sec (+)



- h. Press appropriate button (as shown below) to increase or decrease the times for the size that needs adjusting



- i. Press HOT WATER button once to lock in correct times or move to the next cup size



- j. Repeat steps g–i until you have adjusted the times for all cup sizes that need adjusting
- k. When complete, open dispenser door
- l. Place the NORMAL/PROGRAM/RINSE switch in the NORMAL position (up)



2. Close Dispenser Door

- a. The screen should read: DISPENSE READY BUNN iMIX

3. Are Cup Volumes Correct?

Dispense product to confirm cup volumes are correct for the sizes you adjusted



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If yes,

- a. Adjusting cup fill volumes is complete
- b. Discard product

If no,

- a. Discard product
- b. Repeat Adjust Cup Fill Volume steps

BUNN® Hot Winter Beverage 5 Hopper Dispenser: Troubleshooting

Dispenser Will Not Power On	
Potential Cause	Proactive measures
Unit is not plugged in	<ul style="list-style-type: none">● Plug power cord into active receptacle
No power at outlet	<ul style="list-style-type: none">● Try another appliance to confirm problem is at the outlet
Low Product Detect Alarm On	
Potential Cause	Proactive measures
Low product level in hopper	<ul style="list-style-type: none">● Fill hopper with product. Hopper should be filled at or above minimum fill line for proper operation; refer to Fill/Load Hoppers task.
Water Only Dispense	
Potential Cause	Proactive measures
RINSE/RUN switch in the RINSE position	<ul style="list-style-type: none">● Open door and place switch in the RUN position
Drive bracket on hopper and motor drive pin are not properly	<ul style="list-style-type: none">● Ensure both are properly aligned; refer to Fill/Load Hoppers task
Auger components not assembled properly	<ul style="list-style-type: none">● Check the auger components for proper assembly; refer to Clean Hoppers and Cabinet task
Agitator disk not assembled properly	<ul style="list-style-type: none">● Check the agitator disk for proper assembly; refer to Clean Hoppers and Cabinet task
No Dispense Function	
Potential Cause	Proactive measures

ON/OFF/NIGHT switch in the OFF position	● Open dispenser door and place switch in the ON position
ON/OFF/NIGHT switch in the NIGHT	● Open dispenser door and place switch in the ON position
Water temperature is too low	● In program mode, please check tank temperature and tank ready temperature. Adjust the tank temperature to 190 °F. Adjust the tank ready temperature to 175 °F.

No Foam Head on Product

Potential Cause	Proactive measures
Frother is not in place on motor shaft	● Ensure frother is in place; refer to <u>Clean Whipper Chambers</u> task

Dispenser Not Level

Potential Cause	Proactive measures
Level dispenser	● Follow installation instructions to level machine

Dispense Volumes High or Low

Potential Cause	Proactive measures
Dispense times not properly set	● In program mode, check dispense times; adjust as necessary
Machine out of calibration	● Calibrate dispense head(s) per instructions in manual
Excessive lime buildup	● Service required; call Cuno or Everpure for water test and filtration system recommendation (see Franchisee Central website for details)

Product Drips from Dispenser

Potential Cause	Proactive measures
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Whipper chamber and/or receptacle not properly assembled	<ul style="list-style-type: none"> • Ensure both are properly assembled and locked in place; refer to <u>Clean Whipper Chambers</u> task
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Product Leaks Down Front of Unit	
Potential Cause	Proactive measures
Shaft seal worn or missing	<ul style="list-style-type: none"> • Ensure shaft seal is in place and not dry or brittle; refer to <u>Clean Whipper Chambers</u> task



If the above suggestions don't resolve the problem, please contact Bunn-O-Matic at 1-800-286-6070 or www.bunnomatic.com.

ERROR CODES: Please contact Bunn-O-Matic at 1-800-286-6070 or www.bunnomatic.com.