

e. Repeat task beginning with Step 3



If dispenser is still out of calibration after second attempt, refer to troubleshooting.

6. If the Dispenser Is Still out of Calibration After Completing Troubleshooting Actions, Go to the Adjust Individual Dispensing Amounts Task

SureShot® AC320-FP-7 Dairy Dispenser: Adjust Individual Dispensing Amounts

Adjust Individual Dispensing Amounts Supplies/Tools Needed



Ohaus Scale

Dairy Specification Range (in grams)				
		Min.	Target	Max.
Coffee	X-Small	13	15	17
	Small	27	31	34
	Medium	41	46	51
	Large	54	61	67
	X-Large	68	76	84
Cappuccino	Small	109	122	135
	Medium	164	183	202
	Large	219	244	269
Latte	Small	164	183	202
	Medium	247	275	303

6 SureShot® AC320-FP-7 Dairy Dispenser: Adjust Individual Dispensing Amounts

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Large	329	367	404
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Milk, cream, and skim have the same target and range.

Dairy Specification Range (in grams)

COOLATTA®

		Min.	Target	Max.
For Coffee Base	X-Small	54	61	67
	Small	109	122	135
	Medium	163	183	202
	Large	217	243	269

For Neutral Base	X-Small	41	46	50
	Small	82	91	100
	Medium	123	137	150
	Large	164	182	200

Milk, cream, and skim have the same target and range.

1. Enter Programming Mode

- Press and hold the SQUARE button until the STAR and OCTAGON buttons illuminate, then release
- Continue to press the SQUARE button until the LCD reads "P2: Volume Adj"

2. Select Variety and Size to be Adjusted

- Select the dairy variety to be adjusted by pressing the product selection button
The dairy variety will be displayed in the LCD



Skip next step if adjusting dairy amounts for coffee.

- Press the beverage selection button
The beverage variety setting will be displayed in the LCD
- Select size to be adjusted by pressing the size selection button
The size and current setting will be displayed in the LCD

3. Adjust Weights



Adjustments are done in increments of 1%.

To increase the dispense amount: Press the STAR button

To decrease the dispense amount: Press the OCTAGON button



The size and new setting will display in the LCD.

4. Exit Programming Mode

- Press and hold the SQUARE button until the unit beeps and the LCD reads “Select Product,” then release

5. Verify Adjusted Weights; Repeat Steps 1 and 4 of the Check Weights Task

6. Is the Adjusted Weight Within Specification?

If yes,

- a. Discard dairy
- b. Record in Red Book

If no,

- a. Discard dairy
- b. Repeat task until adjusted weights are within specification

SureShot® AC320-FP-7 Dairy Dispenser: Adjust Temperature

Adjust Temperature Supplies/Tools Needed



Approved Thermometer (Sensitech™ or Atkins)

1. Enter Programming Mode

- a. If temperature is not displayed in window, press and hold the RED (lower) button until the unit beeps once, then release
“d1” will be displayed in the window
- b. Press either the RED or BLUE button
A number from 0–12 will be displayed in the window

2. Adjust Temperature

To increase the temperature: Press the RED button

To decrease the temperature: Press the BLUE button

3. Exit Program Mode

Press and hold the RED (lower) button until the unit beeps once, then release

“d2” will be displayed in the window

4. Verify Temperature



Wait 4–6 hr for the temperature to stabilize before verifying.

If yes, Is the dairy temperature within specification of 35 °F–41 ° F?

Record in Red Book

If no,

Repeat from Step 1



No more than 3 adjustments should be attempted. If dispenser is still not running at proper temperature after last adjustment, dispenser will need to be serviced.

SureShot® AC320-FP-7 Dairy Dispenser: Select COOLATTA® Base



The dairy dispenser needs to be properly set for the COOLATTA® base in use: coffee or neutral base. Dispenser is set at the factory for coffee base.

1. Enter Programming Mode

- a. Press and hold the SQUARE button until the STAR and OCTAGON buttons illuminate, then release
- b. Continue to press the SQUARE button until “User Options” is displayed in the LCD

2. Select Base

- a. Press the COOLATTA Button
The LCD will read “Change Base”
- b. Press the COOLATTA button until the LCD matches the COOLATTA® base in use
Either “Use Neutral Base” or “Use Coffee Base”

3. Exit Programming Mode

Press and hold the SQUARE button until the STAR and OCTAGON buttons illuminate and the LCD reads “Select Product,” then release